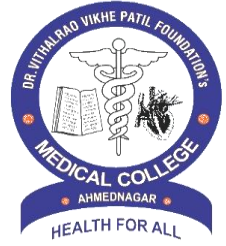




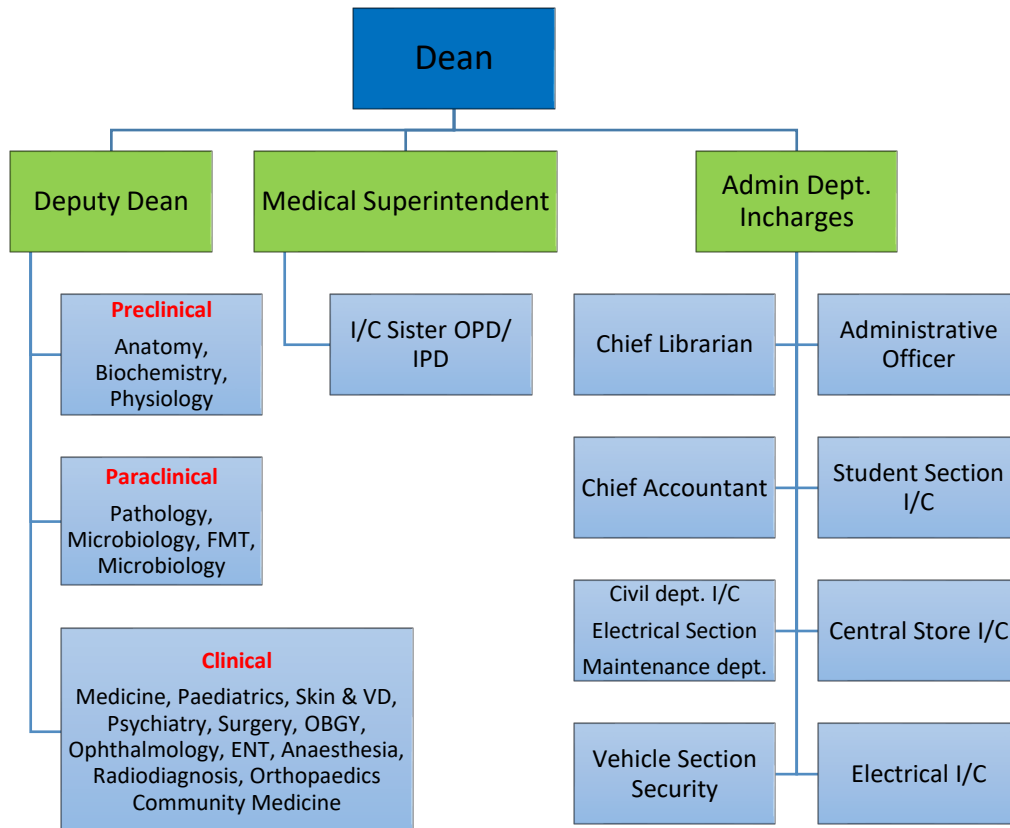
Dr. Vithalrao Vikhe Patil Foundation's Medical College & Hospital Ahmednagar



CITIZEN CHARTER

Dr. Vithalrao Vikhe Patil Foundation's Medical College & Hospital has emerged as an excellent center in Medical Education, Training & Research activities at National level and Health Care Services especially to downtrodden people at their door steps.

ORGANOGRAM



Historical Aspect:

The extreme shortage of medical facilities promoted Dr. Vithalrao Vikhe Patil Foundation to establish Medical College at Vilad Ghat, Ahmednagar in 2004. Under the able guidance and mature insight of the founder Late Dr. Balasaheb Vikhe Patil (Padmabhushan awardee), the institute has acquired remarkable achievements both in terms of academic & health services at the grass root level. The College offers undergraduate course in Medicine (MBBS) with an intake of 200 students per year and Postgraduate Courses in 10 Disciplines.

The institute is recognized by Medical Council of India, New Delhi in 2009 and is affiliated to Maharashtra University of Health Sciences, Nashik. The Medical complex is situated in an area of 33 acres in the beautiful scenario of Vilad Ghat, Ahmednagar. Added to this, over 960 bedded Dr. Vikhe Patil Memorial Hospital with state of the art labs, equipment's as well as other facilities and two Primary Health Centers namely one Rural Health Training Center at Vambori and One Urban Health Training Center at Ahmednagar city for undergraduate training, where the patients are treated at subsidized rates.

Objectives:

- The purpose of the Citizens' Charter is to explain both your Rights and Responsibilities when you use the services of DVVPPF's Medical College, Ahmednagar.
- It aims to improve the quality of Health Service delivered to you. Knowing and understanding your rights and responsibilities will make your relationship with us a mutually valuable one.
- The Charter is planned in such a way that both you and the Hospital work as partners and involve in a friendly relationship to enhance the effectiveness of the health care process and to serve you the best.

Vision:

To achieve 'Global Excellence' in experiential and technology -driven medical education, transformative research, patients centered clinical care, promotional and preventive health care services, through creative medical professionals, leading to national and global development.

Mission:

- To create new genera of doctors with quality medical knowledge, highest levels of skill and competence, committed to excellence, guided by professional ethics, moral and social values, ready to serve and lead the world for better tomorrow.
- To provide excellent and comprehensive medical education and hands -on training to undergraduate and postgraduate students for the advancement of medical knowledge, skills, competences and research, in order to make significant contributions to raise the health standards of all the citizens of our nation and across the globe.
- To extend and share the knowledge acquired and new knowledge generated for the development of the society in health management, through collaborative research, extension and outreach activities
- To provide primary, secondary and tertiary health care and services of global standards to the needy population, especially the rural and marginalized sections of society.
- To promote the highest standards of quality and ethical values among the students and staff inpatient care, medical education, training and research, leading to excellent performance in diverse professional and cultural settings of our country.
- To promote integrated sustainable development, environmental conservation, protection and preservation of culture, heritage, fundamental duties, human rights, gender sensitization, tolerance, harmony and national integrity among all the stakeholders towards a humane society.

Location:

P.O. -MIDC Vadgaon Gupta, Vilad Ghat, Near Govt. Milk Dairy, Nagar – Manmad Rd.
Ahmednagar - 414 111 MH

Contact Us:

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P.O. -MIDC Vadgaon Gupta, Vilad Ghat, Ahmednagar - 414 111 MH

Important Activities:

For Academic improvement and recent update on Subject our college promotes teaching faculty to attend workshops, CMEs, Conferences at all Levels.

We follow the Participative and Self Learning Promotion Pattern in academics. Our teaching faculty practice role play, Case study, group discussion, group assignments, hands on training methods of teaching learning in order to improve Confidence and Participative nature of Students.

Our College uses interactive, innovative and ICT based teaching Learning methods, where webinars, Online Lectures, Power Point Presentation, are delivered to group of UG & PG Students Periodically. Also we regularly conducts Guest Lectures, CME, Workshops, Conferences & Live interactive sessions with National and international Faculties.

With the help of our Research Cell, we help the students and teachers in research project, to get approval for funded research projects from MUHS, Nashik, ICMR or other agencies.

The teachers always keep themselves improving and use the Innovative Teaching – Learning methods like Integrated Teaching, Microteaching, Case Based Learning, Problem Based Learning, Bed Side Clinics, Skill Lab, Soft Skill, Working OPD Clinics and Community Visits.

The institute has prime focus on Community based teaching learning process and facilitates various health surveys to identify community Health Problem, water & Sanitation and Social Problems of the family and the community; where experiential learning takes place.

Research Unit:

Institute has a full-fledged Research Lab facilitating the research activities of the institute. The major achievements are as follows.

1. Organizing Basic Research Methodology Workshops for Faculty & PG students.
2. Organized National Level Research Conference.
3. Setting up and maintaining Research Cell Museum.
 - Patented museum of Paediatrics department.
 - Patented digital/virtual museum of FMT department.

Services:

Multi-speciality hospital established in March 2000, provides 24 x 7 medical services as under –

- The Hospital has outpatient department for all specialties – Medicine, Surgery, Obstetrics and Gynaecology, Paediatrics, Orthopaedics, E.N.T., Ophthalmology, Skin, Dentistry, T.B. & Chest, Psychiatry, Radio-diagnosis, Cardiology, Nephrology & Neurosurgery.
- Well-equipped physiotherapy department.
- Central Clinical Laboratory where Biochemical, Pathological, Histopathological and Microbiological investigations are carried out. Central Clinical Laboratory stands 24th rank in “Quality Control Programme” in the external “Quality Assessment Scheme” conducted by Christian Medical College Vellore.
- Radio Diagnosis Department has ultra sound facilities, colour Doppler as well as the routine
- X – Rays & special investigations like CT scan, MRI, Mammography etc. are also available.
- Well-equipped Medical & Surgical I.C.U. helps in providing critical care for the seriously ill patients with the help of Ventilator, Central Cardiac Monitors, Pulse Oximeters, Central Oxygen and Suction system.
- The hospital also has N.I.C.U.- Intensive care unit for new born which helps in decreasing infant mortality. P.I.C.U. is also available.
- Newly established Cardiac Cath-lab unit for Angiography & Angioplasty.
- F.D.A. approved Blood Bank & modern Blood Component Laboratory is functional.

Right to Medical Treatment:

- You will be treated with dignity, compassion and courtesy.
- You will be given appropriate treatment based on your clinical need regardless of culture, age, gender, religion or any social standing or sexual orientation.
- You will be treated by a suitably qualified health professional.
- You will receive emergency care whenever you need/ask for.
- You will receive an OPD consultation at a mutually convenient time and to see the Doctor within a reasonable time of the confirmed Appointment giving scope for the doctors to attend medical emergencies and previous appointment patients.
- You will receive medical advice and treatment which fully meets the currently accepted standards of care and quality. (The currently accepted standards are those adopted by a responsible body of the profession in the light of accepted contemporary medical practice).
- You have the right to accept or refuse any medication, investigation or treatment as well as the right to information on the likely consequences of such a refusal.
- You have the right to ask for a clarification from the administration or a doctor of your choice in case the doctors refuse to continue a treatment.
- You will be prescribed appropriate drugs and medicines.
- You will be treated with utmost dignity even at times of extreme critical illness.

Grievance Redressal Mechanism:

The institute has a robust mechanism for grievance redressal of students, female students & women employees, patients and other stakeholders through various Committees like

- Anti-Ragging Committee
- Minority & SC, ST Grievance Committee
- Female Grievances Redressal Committee
- Sexual Harassment Redressal Committee
- Online Grievance Redressal system

The institute has zero tolerance for any kind of harassment and grievances against students.

Responsibilities of users:

- The success of this charter depends on the support we receive from our users.
- Please try to appreciate the various constraints under which the hospital is functioning.
- Please follow the rules and regulations of the hospital while inside the hospital campus.
- Please do not cause inconvenience to other patients by crowding or making noise unnecessarily.
- Please help us in keeping the hospital and its surroundings neat and clean.
- Please don't argue with security guards, show your passes when asked for & help maintain the order and peace inside the hospital premises.
- Please use the facilities of this hospital with care and do not damage/ spoil hospital property.
- Beware of Touts & unauthorized persons. Don't indulge in any money transactions with them.
- The Hospital is a No Smoking Zone. Please don't indulge in any money transactions with them.
- Please refrain from demanding under favours from the staff and officials.
- Please provide useful feedback and constructive suggestions. These may be addressed to the Medical Superintendent of the Hospital.